Privacy notice

In its capacity as data controller Coloplast Manufacturing France SAS, Hall Poitou La Boursidière, 92350 LE PLESSIS ROBINSON ("Coloplast") will ensure that personal data is treated with care and in accordance with current rules.

Coloplast will process the personal data (name, function, hospital address, country, e-mail, account login/password, history and activity) on the persons that have signed up to access to the professional platform in order to give access to the platform and send materials about Coloplast’s products and services. Coloplast may also process the personal data to pursue legitimate interests in improving communication and service, and to make statistical analysis. Article 6(1)(b) and (f) of the EU General Data Protection Regulation (GDPR) forms the legal basis for how Coloplast will process the personal data.

Coloplast’s employees will process the data exclusively for the specified purposes. Coloplast will in certain cases use systems run on third-party platforms or involve third parties in the processing (e.g. hosting service providers). Such cases will imply a transfer of data to the third parties, but solely for the specified purposes and with the third parties acting on instruction from Coloplast. Data may be collected and processed across the Coloplast network, which may entail processing of personal data outside the European Economic Area. In such cases, an adequate level of protection will be ensured by the third parties being subject to the standard contractual clauses on data protection adopted by the EU or to an EU-approved certification mechanism on data protection. For further information about this please consult Coloplast’s data protection officer (details below).

The data will be kept for as long as the person in question is signed up to use the platform. If you want to unsubscribe please send an e-mail to ed.solutions@coloplast.com.

What are my rights?

You can write to privacyrequests@coloplast.com at any time to request:

- Access to your data
- Rectification or deletion of your data
- Restrictions in respect of the processing of your data
- To receive your data in machine-readable format (data portability).
- Opt out of the newsletter service

Exercising the above rights is free of charge and will not result in any adverse consequences on your part. If you wish to learn more about how Coloplast processes personal data, please visit www.coloplast.com/global/privacy-notice.

Coloplast has appointed a data protection officer. If you have any questions regarding the way Coloplast processes personal data, please email our data protection officer at dataprotectionoffice@coloplast.com or send a letter addressed to Coloplast, attn. Data Protection Officer. Complaints regarding the way Coloplast processes personal data should also be sent to our data protection officer. If you are dissatisfied with the way Coloplast treats a complaint received, you have a right to lodge a complaint with the relevant data protection regulator. In Denmark and France, the relevant authorities is are the Danish Data Protection Agency (Datatilsynet) (www.datatilsynet.dk) and CNIL (Commission Nationale de l’Informatique et des Libertés) (www.cnil.fr).

How should I contact Coloplast?

Please contact the Coloplast on ed.solutions@coloplast.com if you have any questions.